

Maintenance For Your Safety

(703) 765-9400

7525 Richmond Highway
Alexandria, VA 22306
www.IndoorComfort.com



Serving your neighborhood since 1967

Customer # _____

Start Date: _____

First Visit: _____

Green Savings Club Maintenance Agreement



Water Heaters

Yearly Water Heater Maintenance:

- 1 unit safety inspection per year.
- Flush unit through the drain valve.
- Instrument test of gas line connections.
- Effectively maintain peak performance.
- Verify proper draw through the exhaust vent.
- Install insulating wrap.
- Conserve energy and save money.
- Receive priority service.
- Receive a 15% discount on all repair parts.

Regular Price \$309 Per Year w/ No Contract

Please Register Me: yes no

Monthly Cost/System \$14.80 *Save \$131.40*

Yearly Cost/System \$200 *Save \$109*

Number of Systems: _____

TOTAL Monthly Cost: _____

TOTAL Yearly Cost: _____



Heating



Cooling

Yearly Heating & Cooling Maintenance:

- 2 Inspection visits per year (spring & fall)
- 26 point heating safety inspection.
- 24 point cooling safety inspection.
- Effectively maintain peak performance.
- Air-duct and vent inspection.
- Humidifier safety inspection.
- Conserve energy and save money.
- Receive priority service.
- Receive a 15% discount on all repair parts.

Regular Price \$379 Per Year w/ No Contract

Please Register Me: yes no

Monthly Cost/System \$18.80 *Save \$153.40*

Yearly Cost/System \$250 *Save \$129*

Number of Systems: _____

TOTAL Monthly Cost: _____

TOTAL Yearly Cost: _____



Fireplaces

Yearly Gas Fireplace Maintenance:

- 1 unit safety inspection per year.
- 24 point safety inspection
- Instrument test of gas line connections.
- Effectively maintain peak performance.
- Cleaning of all burners
- Ember replacement
- Conserve energy and save money.
- Receive priority service.
- Receive a 15% discount on all repair parts.

Regular Price \$464 Per Year w/ No Contract

Please Register Me: yes no

Monthly Cost/System \$19.80 *Save \$226.40*

Yearly Cost/System \$350 *Save \$114*

Number of Systems: _____

TOTAL Monthly Cost: _____

TOTAL Yearly Cost: _____

All Manufacturers Require Maintenance or They Void Their Warranties.

TOTAL MONTHLY COST: \$ _____

TOTAL YEARLY COST: \$ _____

CUSTOMER INFORMATION:

NAME: _____ BILLING LOCATION: _____

JOB LOCATION: _____

CITY: _____ STATE: _____ ZIP: _____ EMAIL: _____

HOME PHONE: _____ WORK PHONE: _____ MOBILE PHONE: _____

METHOD OF PAYMENT:

Visa Mastercard Amex Discover Check CREDIT CARD or CHECKING ACCT#: _____ EXP DATE: _____

3 DIGIT #: _____ ROUTING #: _____ CHECK # _____

NOTES & PROVISIONS:

This agreement includes planned maintenance inspection every year to help prevent breakdowns and to maintain efficiency. During these visit/s, we will inspect and advise you of any needed repairs. No repairs will be made without your approval. In addition, you will receive a 15% discount on any repair parts as well as priority service. We service our Preferred Service Agreement customers first. Service calls and labor for repairs to be charged at prevailing rates.

By starting your Cyprus Air membership "Green Savings Club", you are expressly agreeing that Cyprus Air is authorized to charge you a monthly or yearly membership fee with the same payment that is on file. There will be an automatic debit either monthly or yearly towards your account on file, any applicable tax and any other charges you may incur in connection with your use of the Green Savings Club membership will be serviced to the Payment Method you provided during registration (or to a different Payment Method if you change your account information). In signing, I have agreed to all the provisions listed on the front and back of this contract.

You may terminate your agreement with Cyprus Air at any time. Cancellation will be effective immediately. By signing, and becoming a member of the Green Savings Club you have entered into a 12 month agreement. WE DO NOT PROVIDE REFUNDS OR CREDITS FOR ANY PARTIAL MONTH OR PARTIAL YEARLY MEMBERSHIP PERIODS.

X _____ Date

Customer Signature

Date

Green Savings Club Maintenance Agreement

PLANNED MAINTENANCE:

This agreement includes planned maintenance inspection every year to help prevent breakdowns and to maintain efficiency. During these visit/s, we will inspect and advise you of any needed repairs. No repairs will be made without your approval. In addition, you will receive a 15% discount on any repair parts as well as priority service. We service our Preferred Service Agreement customers first. Service calls and labor for repairs to be charged at prevailing rates.

The membership fee will be billed at the beginning of your membership and on each monthly or yearly renewal thereafter until you cancel your membership. We will automatically bill your Payment Method each month or yearly on the calendar day corresponding to the commencement of your membership. You acknowledge that the amount billed each month or year may vary from month to month or year to year for reasons that include, differing amounts due to promotional offers, differing amounts due to changes in your membership plan and changes in the amount of applicable sales tax. All fees and charges are nonrefundable and there are no refunds or credits for partially used periods. We may change the fees and charges in effect, or add new fees and charges from time to time, but we will give you advance notice of these changes by e-mail or mail. If you want to use a different Payment Method or if there is a change in your credit card validity or expiration date, you must notify Cyprus Air by phone, e-mail or mail. If your Payment Method reaches its expiration date, your continued use of the service constitutes your authorization for us to continue billing that Payment Method and you remain responsible for any uncollected amounts.

ONGOING MEMBERSHIP:

Your Green Savings Club Membership will continue in effect unless and until you cancel your membership or we terminate it. You must cancel your membership before it renews each anniversary year in order to avoid billing of the next years membership fees to your Payment Method. We will bill the monthly or yearly membership fee plus any applicable tax to the Payment Method you provide to us during registration (or to a different Payment Method if you change your account information).

TERMINATION:

You may terminate your agreement with Cyprus Air at any time. Cancellation will be effective immediately. By signing, and becoming a member of the Green Savings Club you have entered into a 12 month agreement. **WE DO NOT PROVIDE REFUNDS OR CREDITS FOR ANY PARTIAL MONTH MEMBERSHIP PERIODS.** To cancel, you must email us at the following address: cyprusair@aol.com or mail to 7525 Richmond Highway Alexandria, VA, 22306. If you wish to cancel your services prior to the 12 month agreement there will be an early termination fee of \$299. If you do decide to cancel during your 12 month agreement must pay the outstanding balance for services rendered at the non member rate in addition to the early termination fee. This is a 12 month agreement that will automatically renew if not canceled or terminated. At the end of the 12 months your agreement will automatically renew for 12 months. This will happen for the lifetime of the contract until you cancel or we terminate. In the event of early termination, Cyprus Air has permission from you to charge termination fees and any outstanding balance due to Cyprus Air with credit card or checking account information on file. In order for you to cancel the contract for the following year without the early termination fee you must have zero balance and email Cyprus Air within 60 days prior to your Anniversary Date. Anniversary Date is 12 months or 365 days after the date you signed this contract and will continue to be renewed on the same month and day every year thereafter.

WE RESERVE THE RIGHT TO TERMINATE YOUR ACCOUNT FOR ANY REASON.

AGREEMENT TERMS AND CONDITIONS:

1. It is agreed that this agreement covers only electronically operated components inside the equipment and does not cover electrical or plumbing work beyond the limits or work required due to negligence, misuse of the equipment or because of fire, flood, acts of God or government, vandalism, sabotage of electrical, gas or water supply or damage caused by freezing.
2. Cyprus Air Inc. (Hereby refer to as Cyprus Air) reserves the right to reject any agreement if an inspection by out service technician reveals the equipment to be in such a condition that the service will be unsatisfactory. The equipment must be brought up to industry standards at the customer's expense before acceptance of agreement at the time of the first maintenance check.
3. Cyprus Air shall not be responsible for system design or performance in maintaining design conditions except through failure of equipment covered herein.
4. Any changes, adjustments or repairs made by others, unless authorized by Cyprus Air in writing, shall terminate its obligation hereunder.
5. It shall be at the discretion of Cyprus Air to repair or replace defective materials and parts. In the even that any and all of the equipment is not in our opinion, economically repairable, Cyprus Air will quote a replacement cost. Until replacement has taken place, no further services will be performed.
6. Cyprus Air will not be required to furnish without extra cost any items of material, labor, or equipment which are recommended or required by insurance companies, Government, State, Municipal, or other authorities.
7. The customer cannot assign or transfer this agreement without prior consent of Cyprus Air.
8. Unnecessary or nuisance calls beyond the scope of this agreement will be charged to and paid by the purchaser at prevailing service rates. Examples: blown fuses, dirty filters, and tripped breakers.
9. All service will be performed during regular working hours (Monday through Friday 7:30 a.m. to 4:00 p.m.). Emergency NO HEAT service during the winter will be taken 7 days a week until 10:00 p.m.
10. Cyprus Air will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Cyprus Air shall in no event be liable for damage or loss caused by delay or any loss or excessive costs arising out of performance of this agreement. Cyprus Air does not guarantee the proper functioning of your equipment and shall not be liable for any loss, damage or fuel/energy cost resulting from the improper functioning of your equipment.

This proposal and the Terms and conditions specified herein constitute our entire agreement.